

General terms and conditions

1. All prices shown are in Singapore Dollars unless otherwise stated.
2. All prices displayed are deemed as "an invitation to treat" and do not constitute to "an offer" by UOB Travel Planners or its partners.
3. Customers are solely responsible for ensuring that they have fully met with the entry requirements of the countries or destinations that they are travelling to, including without limitation entry visas. Customers are required to check directly with the country embassies concerned with regard to entry requirements.
4. Customers are strongly recommended to purchase a comprehensive Travel Insurance before travelling.
5. Suppliers may change their prices and terms & conditions without prior notice.
6. Additional terms and conditions from suppliers will apply to your reservation and purchase of travel-related goods and services that you select. Please read these additional terms and conditions carefully before completing your transaction.
7. You acknowledge and agree to pay any cancellation or change fees that you incur. In some cases, travel-related product and services do not permit changes to or cancellations of reservations after they are made, as indicated in the rules you had selected. You agree to abide by the terms and conditions imposed with respect to your booking.
8. We reserve the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.
9. We believe in protecting your privacy. We encourage you to review our current Privacy Policy, which also governs your use of the website, to understand our practices.

Flights

1. Prices and ticketing conditions are subject to change without prior notice.
2. Taxes and surcharges are generally included in the ticket price. However, there may be exceptions where taxes must be paid locally upon flight check-in.
3. Airfare and reservation is only guaranteed once the purchase has been completed and the tickets have been issued.
4. Names should be shown as per passport and cannot be changed once reservation has been made. Incorrect names and salutation will incur airline penalties and UOB administrative fees or invalidate your ticket(s). Any name correction/change considered as cancellation of ticket/reservation.
5. Request of meals and seats are subject to airlines confirmation. Lead time is at the discretion of the airline.
6. Flight times may change at the discretion of the airline. Therefore, we strongly advise you to confirm your flight departure times and terminal with the airline at least 24 hours before departure.
7. Not all fares are entitled to airline mileage accrual and baggage allowance is at the discretion of the airline. Please check with the airline prior to completing your booking online.

8. Ticket cancellation, refunds, re-issues and changes (where permitted by airline) may incur airline penalties. UOB administrative fees on top of airline's penalties will apply on per request basis. Some fares are neither refundable nor changeable.

Hotel

1. Rates are subject to change without prior notice till you receive a hotel confirmation number.
2. Taxes and surcharges are generally included in the room rate. However, there may be exceptions where additional taxes/fees must be paid locally upon check-in.
3. Names cannot be changed once reservation is made. Incorrect names may incur penalties or invalidate your reservation(s).
4. Hotel cancellation, refunds and changes (where permitted by hotel) may incur hotel penalties. UOB administrative fees on top of hotel's penalties (if any) will apply on per request basis, regardless of the rate rule you have selected.
5. Bedding configuration is on request basis unless otherwise stated. Hotel has the right to assign any bedding type upon check-in at their discretion.

Terms and Conditions:

Equivalent of 7 miles for every S\$1 spent at UOB Travel Planners Pte Ltd ("UOB Travel")

(A) Valid for bookings from 1 April 2019 till 30 June 2019 (the "Promotion Booking Period"), UOB PRVI Miles Cardmembers will earn UNI\$17.5 for every S\$5 spent (equivalent to 7 miles for every S\$1 spent) at uobtravel.com/prvimiles for hotels and participating airlines for travel originating out of Singapore only. The rate of UNI\$17.5 for every S\$5 spend on Qualifying Transactions comprises of the prevailing earn rate on local spend of UNI\$3.5 prevailing bonus earn rate of UNI\$11.5 and promotion earn rate of UNI\$9.

(B) "Qualifying Transactions" refers to the following travel bookings made at uobtravel.com/prvimiles by a Cardmember when he/she pays directly to UOB Travel, using a UOB PRVI Miles Card:

(A) hotel-only booking; and

(B) flight-only booking from the following carriers (subject to change from time to time):

Participating Airlines

- Air China
- Air France
- All Nippon Airways
- American Airlines
- Asiana Airlines
- British Airways
- Cathay Pacific
- China Airlines
- China Eastern Airlines
- Delta Airlines
- Emirates
- Etihad
- Japan Airlines
- Jet Airways
- KLM Royal Dutch Airlines
- Lufthansa
- Qantas
- Qatar Airways
- SWISS International Airlines
- Thai Airways International
- United Airlines

(C) UOB and/or UOB Travel reserve the right at any time and from time to time at their absolute discretion to vary, amend, add or delete the above list of participating airlines without giving any reason or prior notice or assuming any liability to any Cardmember, and all Cardmembers shall be bound by these amendments. UOB and UOB Travel Pte Ltd shall not be liable or responsible for any loss to or expenses of any Cardmember or any other person, howsoever arising.

(D) The Promo UNI\$ may be earned up to a maximum spend of S\$3,000 per principal card account, and will be credited to the Cardmember's credit card account by 31 August 2019.

(E) This promotion is not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.

(F) To enjoy this promotion, the transactions made with UOB Travel must be successfully charged and posted to the Card account and captured/ posted on UOB's systems during the UOB Travel Promotion Period.

(G) UOB reserves the right, at its sole and absolute discretion and at any time and without giving prior notice or any reason, to vary, amend, add or delete any of the terms and conditions herein ("10 Miles Terms and Conditions") without assuming any liability to any person, and the participating Cardmembers shall be bound by these variations, amendments, additions or deletions.

(H) Participation in the Promotion is subject to these Terms and Conditions and the Cardmembers are deemed to have accepted these Terms and Conditions when they participate in the Promotion. The Promotion is nontransferable and non-cumulative and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless specified).

(I) The terms and conditions of the prevailing UOB Cardmembers Agreement (the "Standard Terms") shall continue to be binding on all Cardmembers. These Terms and Conditions herein shall prevail in the event of any inconsistency between these Terms and Conditions herein and the Standard Terms in so far as it relates to the Promotion.

(J) UNI\$ earned pursuant to the Promotion are non-transferable.

(K) UNI\$ can only be earned by one Cardmember per booking and cannot be split between two or more Cardmembers occupying the same room.

(L) Qualifying Transactions incurred on a supplementary Card will accrue to the respective principal Card and the UNI\$ awarded to that principal holder.

(M) The respective terms and conditions of UOB Travel ("Travel Partner") apply in respect of their services.

(N) All disputes in relation to the Promotion and the Travel Partner's services will be referred to the Travel Partner.

(O) Qualifying Transactions exclude refunded, disputed, unauthorised or fraudulent retail purchases and UOB reserves the right to revoke and/or deduct and/or re-compute any UNI\$ in the event that Cardmembers cancel, reverse and/or revise transactions.

(P) To enjoy this Promotion, the Qualifying Transactions must be successfully charged and posted to the Card account and captured/ posted on UOB's systems during the specified Promotion Booking Period.

(Q) UOB shall not be responsible or liable for any failure or delay in the transmission of card transactions by a Travel Partner, American Express/Mastercard/Visa, acquiring merchants, merchant establishments, payment service providers or any other parties, or any breakdown or malfunction in any system or equipment (whether of UOB or a third party) which may result in a transaction made by a Cardmember being omitted (whether from being posted to the Cardmember's account and/or captured in UOB's system or otherwise) or late posting of the transactions, thereby affecting a Cardmember's eligibility for this Promotion.

(R) UOB assumes no liability or responsibility for the acts or defaults of the Travel Partners, merchants, agents, suppliers and/or service providers, or defects in the goods or services offered. UOB is not an agent of the Travel Partners, merchants, agents, suppliers and/or service providers. Any dispute about the quality or service standard must be resolved directly with the Travel Partner, agents, suppliers and/or service providers. The Travel Partner, merchants, agents, suppliers and/or service providers may impose conditions for the redemption of the goods or services. UOB will not be responsible for any injury, loss or damage or for any charges, costs or expenses of any kind whatsoever suffered as a result of the redemption or usage of their goods and/or services.

(S) By participating in the Promotion, the Cardmember is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB and its suppliers, service providers, sponsors, promoters and/or their respective contractors for verifying the eligibility of the participant, contacting the participant by telephone, mobile phone, email, letter or text message regarding the Promotion, and all other purposes incidental to the Promotion.

(T) These Terms and Conditions shall be governed by the laws of Singapore and all Cardmembers who participate in this Promotion shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of Singapore.